



SBR Volunteer Bond Frequently Asked Questions

1. Why do we have a Volunteer Bond?

As our association grows, we require a commitment from members to operate effectively and efficiently at the association level.

2. How do I find out volunteer opportunities?

Emails will be sent to members during the season requesting volunteers for upcoming events eligible for volunteer bond hours.

3. Why do most team volunteer roles such as umpiring or score keeping not qualify?

Teams require the help of every family in order to have a successful season. If most team volunteering qualified for the volunteer bond, we would still lack volunteers at the association level. Head Coaches, Assistant Coaches and Team Managers are the only team roles that have been approved for earning Volunteer Bond hours at this time.

4. What if I am close to completing my 4 hours?

4 hours is the minimum requirement per family per player. Many of our volunteers do much more than 4 hours to help the association run smoothly. Unless there are unusual circumstances, your volunteer bond cheque will be cashed if you do not complete the full 4-hour commitment.

5. What happens when my hours are complete?

We track our volunteer hours using the SignUp Genius tool. Please ensure you have entered your players name when signing up for shifts. Volunteer Bond hours are tracked by our Volunteer Coordinator. It is imperative that you use the SignUp Genius links to log your volunteer hours. If you completed your commitment your cheque will be destroyed at the end of the season. For those that do not fulfill the commitment your cheque will be cashed after the season ends (July-Sept). You can contact the Volunteer Coordinator to obtain your outstanding hours.

6. But I asked my team manager/coach/friend/teacher/other parents on my team if the hours I was volunteering qualified for the volunteer bond, and they said yes!

Please read the approved opportunities and roles listed in the Volunteer Bond Policy to be sure the volunteer hours qualify for the volunteer bond. Changes and updates are made every season. If the role is not listed in the Volunteer Bond Policy and you require clarification, please email the Volunteer Coordinator.

**It is the sole responsibility of each family to seek out approved opportunities
to ensure they fulfill their 4-hour volunteer bond commitment.**